ElementStreets

UNLOCKING THE FUTURE: ENHANCING PROFESSIONAL SERVICES WITH AI

STREAMLINE YOUR PROFESSIONAL INTERACTIONS WITH OUR ONE-STOP SERVICES

1. AI-Powered Analysis: Leverage AI for in-depth insights Analyze trends, customer behavior, and market data to make informed decisions that drive your PEA services forward.
2. Hassle-Free Invoicing: Generate and send invoices effortlessly. Customizable templates, automated reminders, and payment tracking ensure a smooth financial process Efficient
3. Appointments: Streamline client scheduling with our user-friendly system. Allow clients to book appointments online, sync with your calendar, and reduce back-and-forth communication.

ELEMENTSTREETS WITH AI

During Professionals appointments algorithms analyse Professionals data, monitor users remotely. Video attributes analize mood changes using speech as well.. Providing early intervention for many services like Sales Intelligence, Customer Service Intelligence, HR Intelligence, Meeting Intelligence, Communications Intelligence

****Family visits interact with Professionals to check . Also monitor mood changes. This is important because the AI software to analyze mood will only be available through Element streets scheduled appointments.

ELEMENTSTREETS AI WITH SALES

Introducing programmable sales coaching experiences

New Sales Intelligence delivers context-aware sales coaching for sales and revenue operations leaders to immediately improve results.

Overcome the limitations of current tools

Remove the rigidity of today's revenue intelligence tools by delivering company-specific coaching experiences for every sales rep.

Biased Performance Reviews: Root out bias from sales rep performance evaluations with auto-generated, consistent, company-specific coaching insights

Inefficient Workflows: Eliminate the need for reps to move between tools to get the conversation intelligence they need at every stage of the deal

Unreliable CRM Data: Stop wondering if your CRM data is dependable and chasing sales reps to update systems of record

ELEMENTSTREETS AI WITH CUSTOMER SERVICE

Customer Service Intelligence

Transform customer experiences with conversation analytics and intelligence at scale.

Elevate your contact center applications with advanced conversation intelligence features, transforming your customer care agents into top performers. Achieve exceptional customer experiences by analyzing real-time customer sentiment, buying intent, and more. Empower your agents to enhance customer satisfaction and streamline average call handling times.

Improve Agent Performance and Coaching Transcribe customer calls to pinpoint top-performing agents and identify successful behaviors and strategies that lead to optimal outcomes. Make informed, data-driven decisions to create effective customer playbooks that deliver tangible results.

Enhance Call Quality Management Monitor real-time sentiment and caller intent, both in real-time and asynchronously, to uncover customer dynamics that lead to improved CSAT scores and increased conversions.

ELEMENTSTREETS AI WITH CUSTOMER SERVICE

Real-Time Agent Assist

- Empower your customer care team with ongoing support throughout their calls. Identify customer intent and offer real-time, step-by-step assistance, automate workflows, or facilitate escalations as needed.
- Measure agent empathy and customer satisfaction both in real-time and after interactions.
- Set up custom keyword and intent tracking swiftly, without the need for training or custom classifiers.
- Efficiently process and analyze voice, video, and text data using a single unified platform.

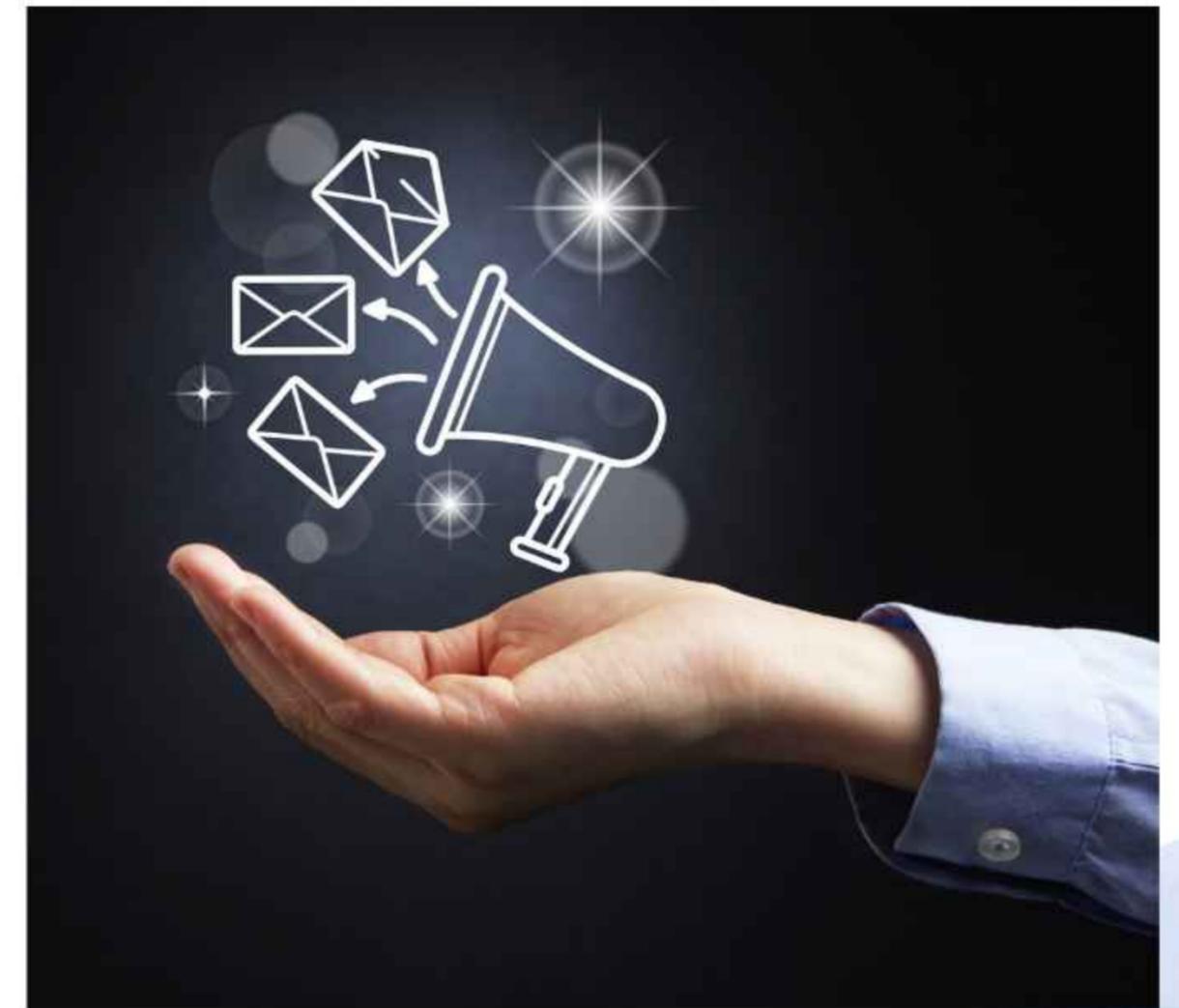# ELEMENTSTREETS AI WITH COMMUNICATIONS INTELLIGENCE

Communications Intelligence

Real-time interactions for inbound and outbound customer engagement

Tailored APIs and User Interfaces Crafted for cloud communication providers and enterprises, our solutions enable the rapid implementation of advanced conversation comprehension and generative AI technologies. This transformation enhances results across outbound sales, telemarketing, and collections, resulting in heightened sales engagements, conversions, and revenue growth.

Precise Call Progress Analysis Achieve a 98% accuracy rate in distinguishing between humans and machines, enabling precise actions for each outbound call. This includes delivering messages at precisely the right moment and making routing decisions to promptly connect calls to sales representatives and agents.

Streamlined Automated Call Disposition Efficiently reduce post-call workloads by automating tasks such as transcript generation, call disposition, call summaries, and outcome tracking. This process is not only rapid but also highly accurate and consistent, eliminating manual post-call duties and enabling outbound sales representatives and agents to return to the phones swiftly.

ELEMENTSTREETS AI WITH COMMUNICATIONS INTELLIGENCE

Call Scoring

Effortlessly score 100% of outbound calls enabling a comprehensive assessment of sales rep and agent performance. By measuring behavioral aspects such as empathy, excitement, politeness, and dissatisfaction, as well as evaluating compliance with company processes and best practices, call scoring empowers businesses to optimize conversations and enhance overall performance.

Call scoring uses generative AI to not only provide accurate scores but also detailed explanations behind the scores so that you can use them to effectively coach sales reps and agents.

- Overcome the challenges of accurately detecting a human or machine
- Reduce after call work, including manual call notes, CRM updates and follow ups
- Get sales reps and agents back on the phone quickly – in a matter of seconds
- Evaluate the effectiveness of conversations for coaching and continuous improvement

ELEMENTSTREETS AI WITH MEETING INTELLIGENCE

Meeting Intelligence

Increase productivity for every meeting attendee with advanced conversation intelligence

Overview

Easily integrate advanced conversation intelligence capabilities into your remote collaboration applications to increase productivity for all users. Improve experience for end users whether meetings are held on your own platform or other popular tools like Zoom or Microsoft Teams.

Real-time Transcription and Topics

Use Transcription Plus for accurate closed captioning, natively in your application. Surface key topics as they happen and create dynamic workflows in-meeting.

Aggregate Meeting Data

Analyze thousands of video or audio meetings and surface key topics and insights creating a searchable and shareable resource for your team.

ELEMENTSTREETS AI WITH MEETING INTELLIGENCE

Integrate and Share Anywhere, Anytime

Create integrations with virtually any other tool or platform to create a collaboration experience custom-tailored to your team. Integrate to-do's directly with your favorite calendar, log follow up items to your CRM, send meeting summaries to Slack or any other meeting application.

- Integrate with any meeting platform
- Get low-latency intelligent out-of-the-box topics, questions, action items, and more
- Ingest and analyze voice, video, and text data with a single platform, including support for PSTN, SIP, RTMP and recording formats in real-time and asynchronously
- Share short summaries of conversations for quicker and more seamless collaboration

TECHNOLOGY IS A VALUABLE ASSET TO YOUR PRACTICE

Virtual Consultations: Provide seamless online consultations with accredited specialists. Accessible from anywhere, this feature ensures expert advice is just a click away.

Elevate Service Quality: Deliver outstanding service experiences through constant improvement. Regular evaluations, training, and feedback loops enhance the overall quality of your offerings.

Minimal Wait Times: Cut down user wait times . Prioritize clients' time, improving satisfaction and efficiency.
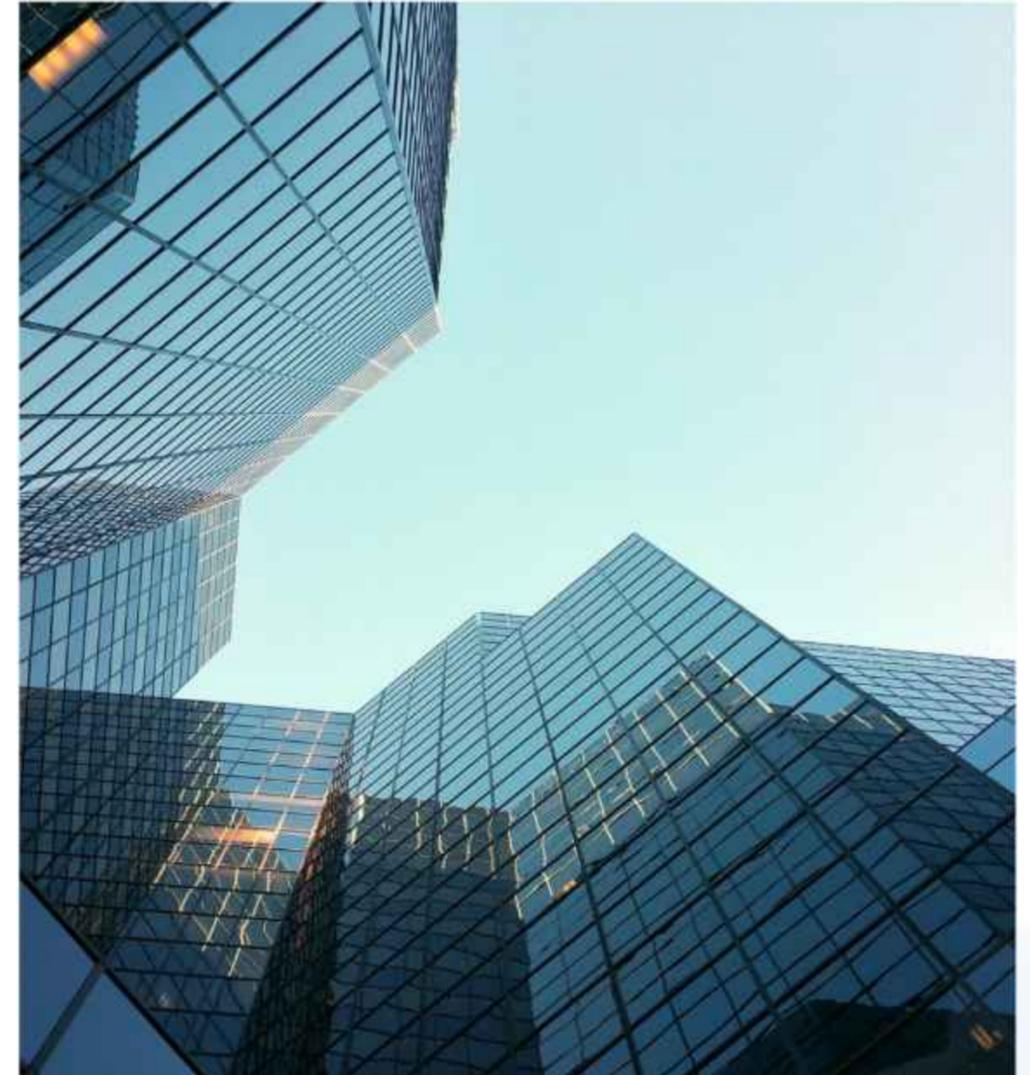
Empower Professionals: Give practitioners control over their schedules. This empowers them to manage their appointments, enhancing the overall flow of your services.

Round-the-Clock Booking: Enable clients to book appointments 24/7. With online booking, you're open for business around the clock, catering to different time zones and schedules.

TECHNOLOGY IS A VALUABLE ASSET TO YOUR PRACTICE

1. Local Professionals: Connect with certified professionals in your area through our extensive network. Easily find and collaborate with experts closer to home.

2. Certified Connections: Our platform links you with certified professionals, ensuring top-notch services and expertise in your community.

3. Data Security: Your data's safety is paramount. We implement rigorous data policies to safeguard your information and maintain your privacy.

4. Stringent Data Protection: Rest assured knowing that our stringent data protection measures are in place, ensuring your sensitive information remains confidential.

5. User Authorization: You retain control over user data access. No one accesses your data without your explicit authorization, giving you ultimate control.

TECHNOLOGY ALLOWING FOR BETTER DECISION MAKING

1. Passing control of managing appointment to users

2. 24x7 access to book and manage

3. Allow staff to spend time on more meaningful tasks

4. Available Business intelligence

5. Improve operational efficiency

6. Enhance Data Quality

7. Better more efficient reporting and planning

8. Better decision making

- Offering you a competitive advantage

IMPROVED USER SATISFACTION

Use of Smart Calling System

 1. Secure and Private

 2. Auto connection and reconnection

Continuity of services

 1. Excellent follow up services (chat, phone, Video)

 2. Improved user access by minimizing travel

Assured Meeting with your Professionals

 1. Trust your consultation will be with your chosen

Professionals strengthening Professionals patient

relationship

ABOUT US

We are HJLStreets, we specialize in providing solutions to professionals. We have extensive experience in software development, consulting services, process management, project management, and vendor management.

We rely on our people and experience to create the best in class experience for you. Our goal is to bridge the gap between evolving professional business and technology. We promise to provide you with a prompt, efficient and dependable service now and into the future.

Our core technology approach consists of advanced analytics, communication tools, and a process-driven approach that ensures a consistent experience. We are on top of market trends and new technologies to assure we offer the best service in the Event Planning

Connect with us

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THANK YOU